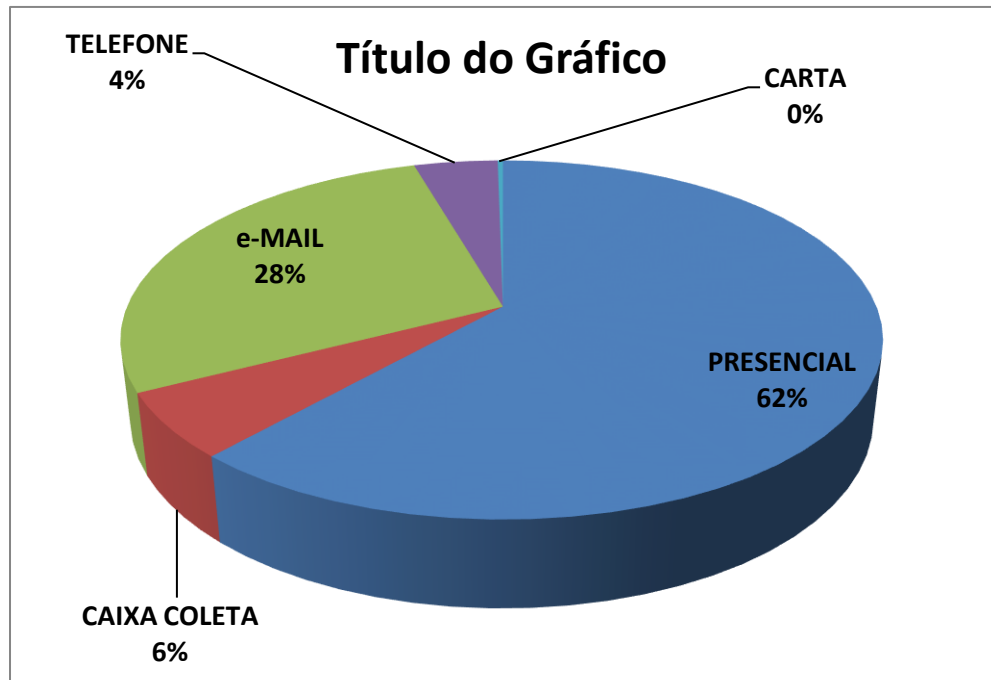
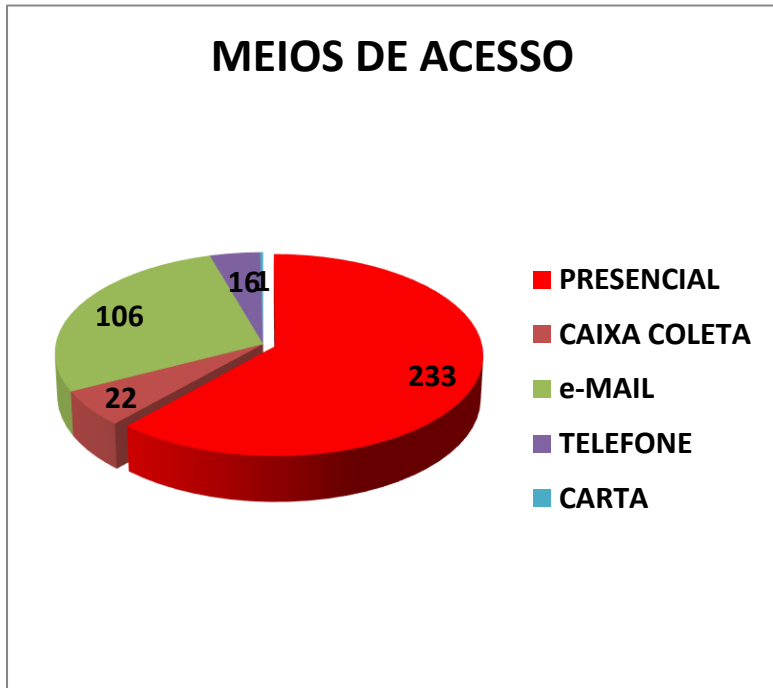
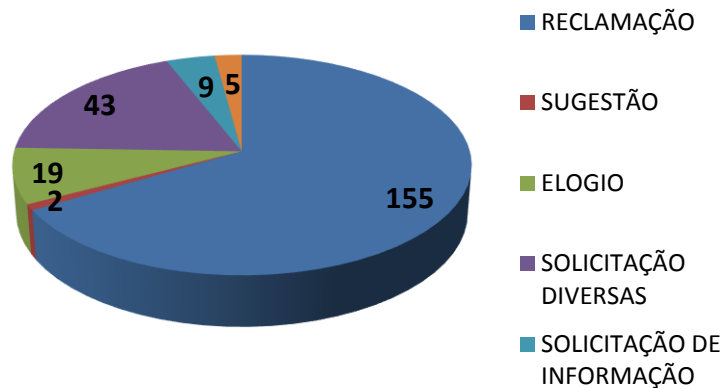


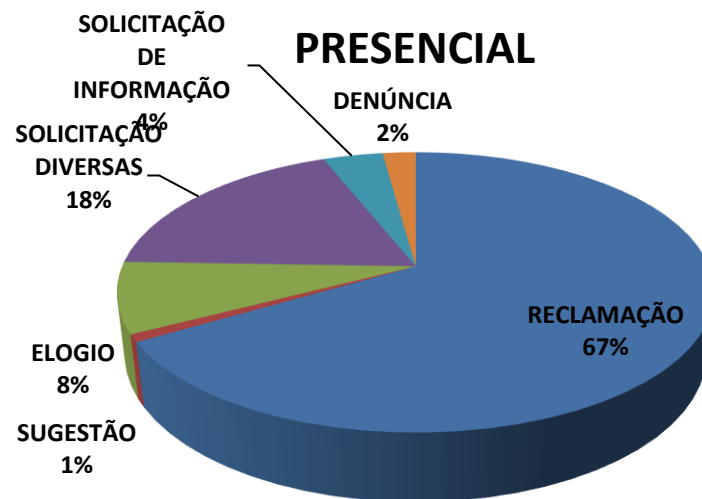
HOSPITAL UNIVERSITÁRIO DA UNIVERSIDADE FEDERAL DA GRANDE DOURADOS							
INDICADORES DE ACESSO À OUVIDORIA ANO 2014							
CLASSIFICAÇÃO							
	RECLAMAÇÃO	SUGESTÃO	ELOGIO	SOLICITAÇÃO DIVERSAS	SOLICITAÇÃO DE INFORMAÇÃO	DENÚNCIA	TOTAL
PRESENCIAL	155	2	19	43	9	5	233
CAIXA COLETA	13	1	4	1	3		22
e-MAIL	19			4	76	7	106
TELEFONE	7		2	6		1	16
CARTA	1						1
TOTAL	195	3	25	54	88	13	378



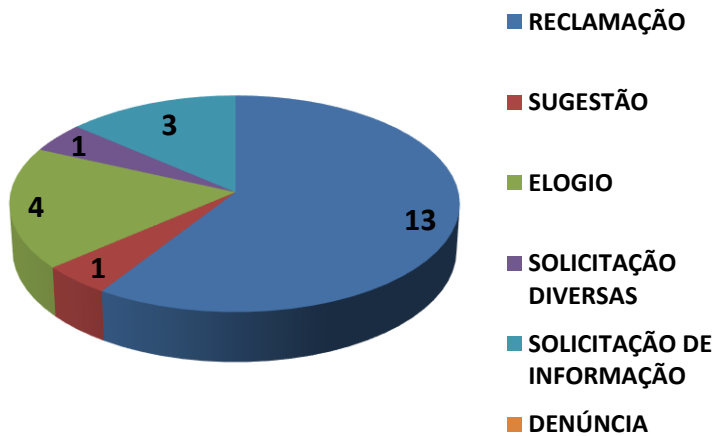
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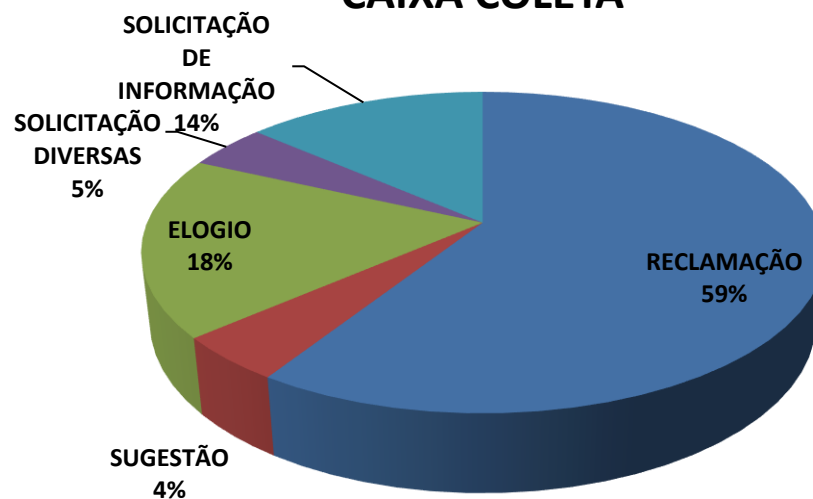
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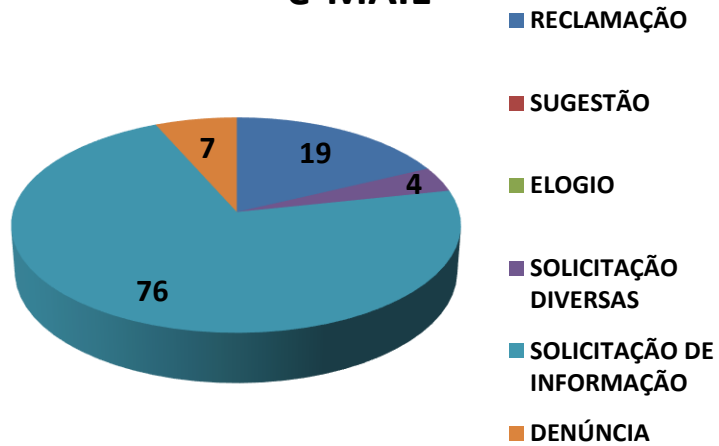
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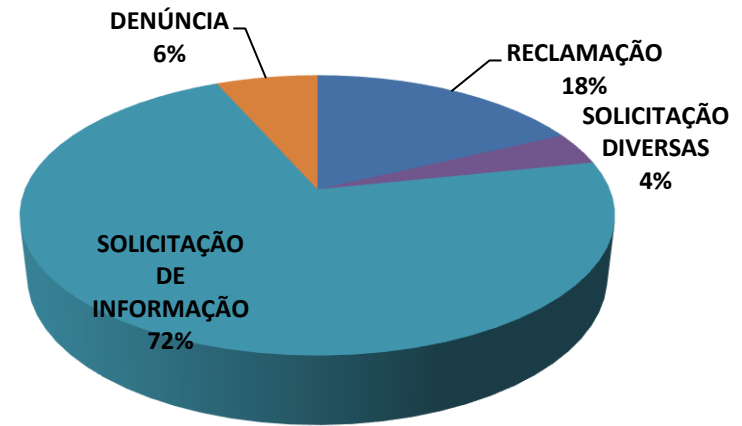
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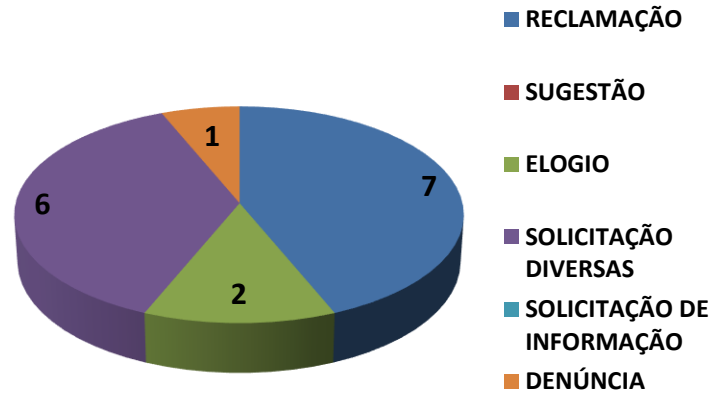
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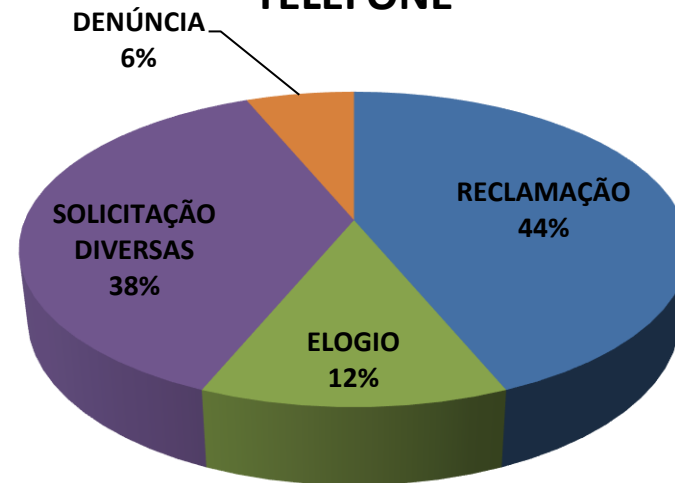
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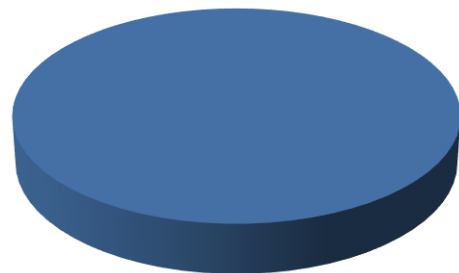
TELEFONE



TELEFONE



CARTA



■ RECLAMAÇÃO

■ SUGESTÃO

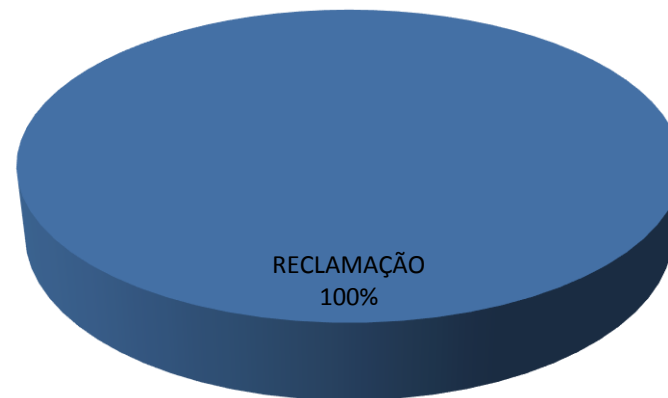
■ ELOGIO

■ SOLICITAÇÃO
DIVERSAS

■ SOLICITAÇÃO DE
INFORMAÇÃO

■ DENÚNCIA

CARTA



RECLAMAÇÃO
100%