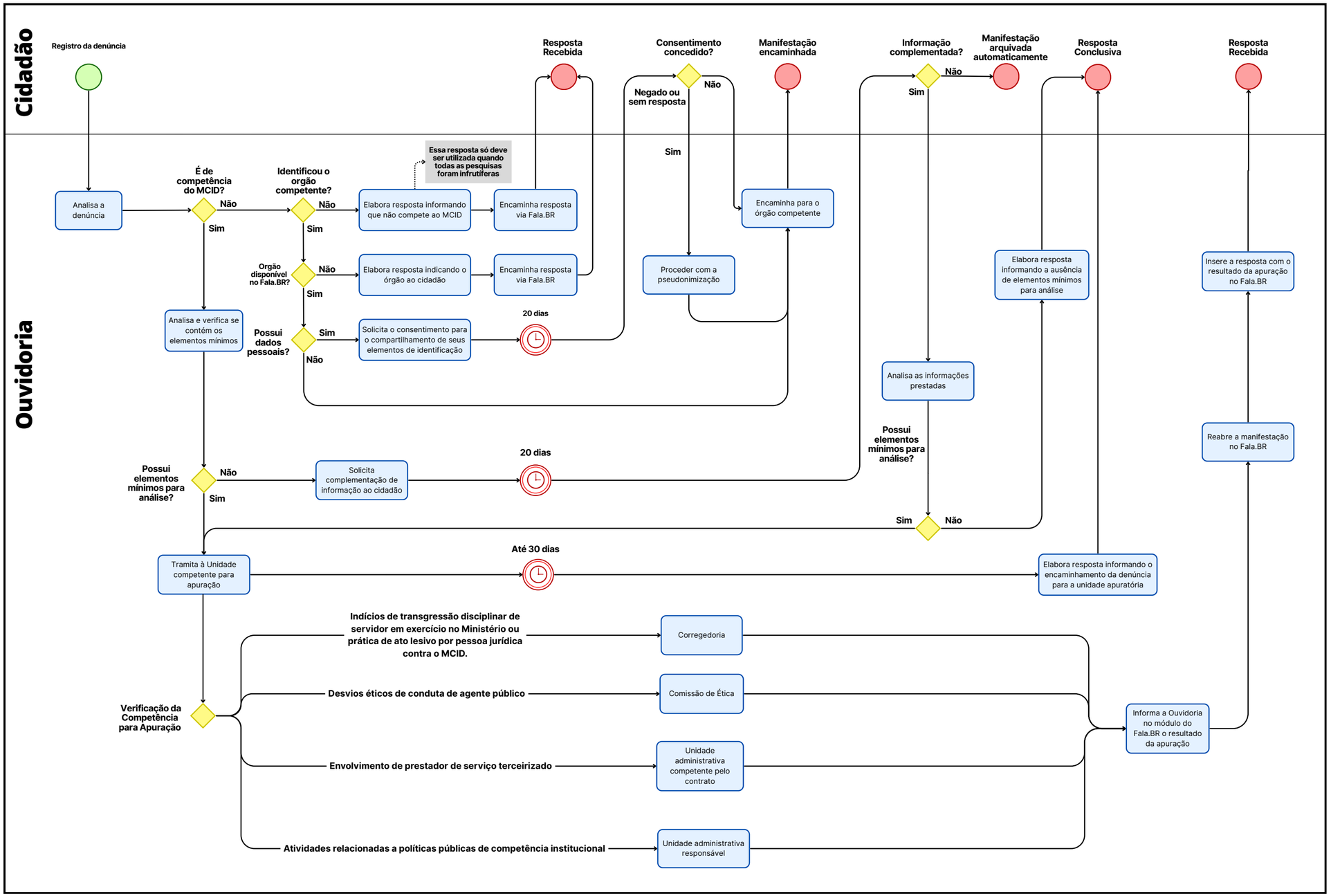Tratamento de denúncia
Ouvidoria do Ministério das Cidades